PREFACE

Pursuant to Title 5 Guam Code Annotated, Chapter 43, Section 43202 – **Performance Reviews of Agency Heads**. "The governing Boards for all agencies, instrumentalities, or entities shall issue performance reviews of the Chief Executive selected for that agency six (6) months after appointment of the said Chief Executive and every twelve (12) months thereafter that the Chief Executive is retained by the Governing Board. Each performance review shall document the Chief Executive's performance, accomplishments, and the respective Governing Board's reasons for retaining the said Chief Executive."

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GHURA

Guam Housing and Urban Renewal Authority Aturidat Ginima' Yan Rinueban Siudat Guahan

117 Bien Venida Avenue, Sinajana, Guam 96910 Phone: (671) 477-9851 • Fax: (671) 300-7565 • TTY: (671) 472-3701



Summary of Executive Management Performance Evaluation (EMPE) for

Elizabeth F. Napoli – Executive Director
Review Period: 0708/2022 – 01/07/2023 (6-month Initial)

Pursuant to 5GCA §43202, the GHURA Board of Commissioners decided during their 07/08/2019, regularly scheduled board meeting, that each board member will evaluate both the Executive Director and Deputy Director, and for the completed ratings to be submitted directly to the Human Resources Division for compilation.

Based on the overall ratings submitted, Ms. Elizabeth F. Napoli earned a <u>"Highly Satisfactory"</u> performance evaluation rating as GHURA's Executive Director for the initial 6-month period (07/08/2022 – 01/07/2023). The performance evaluation was based on the following factors:

- 1. Leadership
- 2. Strategic Planning
- 3. Communicates Vision and Direction
- 4. Champions Innovation
- 5. Promotes Ethics
- 6. Builds Relationships
- 7. Decision Making
- 8. Leads Change
- 9. Inspires and Directs Action
- 10. Promotes Diversity
- 11. Accountability/Fiscal/Fiduciary Responsibility
- 12. Business Acumen
- 13. Effective Operation & Maintenance of HUD Plans and Projects

As a result of the <u>"Highly Satisfactory"</u> performance evaluation, the GHURA Board of Commissioners <u>retain</u> Ms. Elizabeth F. Napoli as the Executive Director of the Guam Housing and Urban Renewal Authority.

Prepared by: K.K. Bersamin, Personnel Services Administrator, DBA, SPHR, SHRM-SCP

Ame Walr Pr 4/13/2023

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GHURA	

GHURA	RATER: john J. Rivera	
Employee Name ELIZABETH F. NAPOLI	Position Classification / Title Executive Director (Unclassified)	Employee ID No. 728
Period of Report	Reason for Report	
From: 07/08/2022 To: 01/07/2023	Semi-Annual (initial)	

PART I - SELF-A S SS SMENT (Completed by Executive)

A. Mission (Position Mission Statement)

To promote the health, safety and welfare of Guam's people by the elimination of slum and blight conditions, by the orderly redevelopment and renewal of communities, by proper planning of community development and by provision of safe, decent, and sanitary dwelling for low income families, through all available federal and local governmental programs and through encouragement of private enterprise to participate in the common task of community improvement.

B. Strategic Plan Objectives (Address each program area of responsibility)

- · To provide decent, safe and sanitary homes for GHURA clients.
- To enhance and strengthen our relationships with non-profit and government organizations in assessing the needs of our communities.
- · To provide responsive and quality client services.
- To enhance employee technical and skill level competencies.
- To provide the agency the tools and facilities needed to meet the Authority's goal and objectives.

C. Activity(s) (Related to the Strategic Objectives)

- Maintain a diligent maintenance program of public housing units. On-going modernization of GHURA units to include upgrade of infrastructure, and renovations of units.
- Identifying community needs with our partners and constructing buildings and supporting programs to meet these objectives. These
 projects include head start classrooms, fire stations, safety equipment acquisition, senior citizens centers, food banks, adult elderly
 emergency facilities, youth transitional living facility and special education classrooms.
- · Provide on-going customer service training, upgrade of our facilities and increase use of modern technology to enhance services.
- . To provide staff with training opportunities both on and off island to increase knowledge and skill level competencies.
- Construction of new housing Authority headquarters complete with modern amenities and functionality.

Executive Management Performance Evaluation (EMPE) - 01/07/2023

Page 1 of 6

D.	Summary of Performance	(Assess overall performance	as it relates to meeting the	objectives identified in the	e Strategic Plan)

Executive Director Liz has done an great job considering the circumstances and the situation by which she had to assume leadership of GHURA. In this time, she worked diligently to stabilize operations, ensure continuity, and address current challenges that surmount. To be fair, she was faced with incredible divergent challenges and has met them with fortitude in a very short time.

Now that the Executive Director has laid the foundation, it is my hope that now the work shift to include more strategic and innovative direction setting. GHURA has tremendous potential to lead, innovate, and become a solution for the challenges facing our community. I sincerely appreciate the inclusive, collaborative, and communicative working relationship she fosters with myself as the Chair. I look forward to the good work ahead and where we will go under her leadership.

(FI)
GHURA

With the state of							
Employee Name ELIZABETH F. NAPOLI	Position Classifica Executiv	ation / Title ve Director (Un	Employee ID No. 728				
PART II - EXPECTATIONS OF EXECUTIVES: Completed by Supervisor (Check the rating that applies to each)	Outstanding	Highly Satisfactory	Satisfactory	Marginal	Un- satisfactory		
1. Leadership	X						
2. Strategic Planning		X					
3. Communicates Vision and Direction		x					
4. Champions Innovation		х					
5. Promotes Ethics	X						
6. Builds Relationships	X						
7. Decision Making	X						
8. Leads Change		x					
9. Inspires and Directs Action	X						
10. Promotes Diversity	X						
11. Accountability / Fiscal / Fiduciary Responsibility	X						
12. Business Acumen	x						
13. Effective Operation & Maintenance of HUD Plans and Projects	X						
Executive Management Performance Evaluation (EMPE) - 01/07/2023					Page 3 of 6		

GHURA
Employee Nan

GHURA					
Employee Name ELIZABETH F. NAPOLI	Position Classification / Title Executive Director (Unclassified)			Employee ID No. 728	
PART III - STANDARDS (Completed by Supervisor)	Outstanding	Highly Satisfactory	Satisfactory	Marginal	Un- Satisfactory
Performance Standard: (Customer Focus)	X				
Comments/Justification: Executive Director Liz has always been customer focued. She obtained balancing situation and policy.	continues to put	the people firs	t and look out	for their wel	-being,
Performance Standard: (Adherence to Policy and Federal HUD Regs)	X				
Comments/Justification: Executive Director Liz is always cognizant of the responsibility w to the people we serve.	ve have to HUD a	and the mindfu	Ilness that we	must be be	stewards
Executive Management Performance Evaluation (EMPE) - 01/07/2023					Page 4 of 6

	ATING: (Overall rating base	•					
	STANDING	SATISFACTORY	MARGINAL				
□ні <mark>с</mark> н	LY SATISFACTORY		UNSATISFACTORY				
☑ RETAIN ☐ NO	OT RETAIN						
John J. Hivera, Chairman,	GHURA BOARD OF COM	IMISSIONERS	<u>Date:</u> February 20, 2023				
Monica O. Guzman, Vice C	Chairwoman, GHURA BOA	RD OF COMMISSIONERS	Date:				
Anisia S. Delia, Member, G	GHURA BOARD OF COMM	IISSIONERS	Date:				
Frank T. Ishizaki, Member	r, GHURA BOARD OF COM	MMISSIONERS	Date:				
Emilia F. Rice, Member, G	HURA BOARD OF COMM	IISSIONERS	Date:				
Nathanael P. Sanchez, Mer	mber, GHURA BOARD OF	COMMISSIONERS	Date:				
Karl E. Corpus, Resident	COMMISSIONER		Date:				
Executive Management Performa	nce Evaluation (EMPE) – 01/07/2023	····		Page 5 of 6			



TI III pr		(
GHURA		
Employee Name	Position Classification / Title	Employee ID No.
ELIZABETH F. NAPOLI	Executive Director (Unclassified)	728
COMPLETE BY EMPLOYEE:		
Concur		
Do not Concur (Employee comments are mandatory, if the	is option is selected.)	
Employee Comments: (May include any reactions, concern		
I continue to be bunbled	by the confidence that Ch.	arrow Rivega
has in my leadership of a	SHURA, and greatly appre	evalue of his
support. I will stay o	mission focused in execut the benefit of the comme	ing my dulies
and responsibilities for	the benefit of the comme	my,
Ettapoli	04/14/2023	
Employer Signature	Date	
Executive Management Performance Evaluation (EMPE) – 01/07/2023		Page 6 of 6





ضد است شب امریب است	RATER: Monica Q. Guzman					
Employee N	lame			Position Classification / Title	Employee ID No.	
ELIZABETH F. NAPOLI		OLI	Executive Director (Unclassified)	728		
Period of R	eport			Reason for Report		
From:	07/08/2022	То:	01/07/2023	Semi-Annual (initial)		

PART I - SELF-ASSESSMENT (Completed by Executive)

A. Mission (Position Mission Statement)

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- B. Strategic Plan Objectives (Address each program area of responsibility)
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- To provide the agency the tools and facilities needed to meet the Authority's goal and objectives.
- **C.** Activity(s) (Related to the Strategic Objectives)
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D.	Summary of Performance	(Assess overall performance as it relates to meeting the objectives identified in the Strategic Plan)
to th	ne agency. Her compassion a	ous Director, as well as the other multiple losses, Ms. Napoli immediately mobilized to bring stability and calm and sympathy for staff while still maintaining a high level of professionalism within GHURA speaks to the le and character. These were the building blocks to rebuild a stronger team.



Executive Management Performance Evaluation (EMPE) - 01/07/2023

GUAM HOUSING AND URBAN RENEWAL AUTHORITY **EXECUTIVE MANAGEMENT PERFORMANCE EVALUATION (EMPE)**

Employee Name ELIZABETH F. NAPOLI	Position Classification / Title Executive Director (Unclassified)			Employee ID No. 728	
PART II - EXPECTATIONS OF EXECUTIVES: Completed by Supervisor (Check the rating that applies to each)	Outstanding	Highly Satisfactory	Satisfactory	Marginal	Un- satisfactory
1. Leadership					
2. Strategic Planning					
3. Communicates Vision and Direction					
4. Champions Innovation					
5. Promotes Ethics	\boxtimes				
6. Builds Relationships					
7. Decision Making					
8. Leads Change	\boxtimes				
9. Inspires and Directs Action					
10. Promotes Diversity					
11. Accountability / Fiscal / Fiduciary Responsibility					
12. Business Acumen		\boxtimes			
13. Effective Operation & Maintenance of HUD Plans and Projects	\boxtimes				

Page 3 of 6



Employee Name ELIZABETH F. NAPOLI	Position Classification / Title Executive Director (Unclassified)			Employee ID No. 728	
PART III - STANDARDS (Completed by Supervisor)	Outstanding	Highly Satisfactory	Satisfactory	Marginal	Un- Satisfactory
Performance Standard: (Customer Focus)	\boxtimes				
Comments/Justification:					
Director Napoli meets all the criteria for an outstanding evaluation in rer	maining focused o	n the agencies	clientele.		
Performance Standard: (Adherence to Policy and Federal HUD Regs)	\boxtimes				
Comments/Justification:	· · · · · · · · · · · · · · · · · · ·				
Director Napoli meets all the criteria for an outstanding evaluation in ad	herence to policy	and federal HU	D regs.		

PART V OVERALL RATING: (Overall re	ating based on Parts I, II, III, IV)	
OUTSTANDING	☐SATISFACTORY	MARGINAL
HIGHLY SATISFACTOR	RY	UNSATISFACTORY
RETAINNOT RETAIN		
John J. Rivera, Chairman, GHURA BOARD	OF COMMISSIONERS	Date:
Monica O. Guzman, Vice Chairwoman, GHU	RA BOARD OF COMMISSIONERS	2/20/2023 Date:
Anisia S. Delia, Member, GHURA BOARD O	F COMMISSIONERS	Date:
Frank T. Ishizaki, Member, GHURA BOARD	OF COMMISSIONERS	Date:
Emilia F. Rice, Member, GHURA BOARD OI	F COMMISSIONERS	Date:
Nathanael P. Sanchez, Member, GHURA BOA	ARD OF COMMISSIONERS	Date:
Karl E. Corpus, Resident COMMISSIONER		Date:



Employee Name	Position Classification / Title	Employee ID No.
ELIZABETH F. NAPOLI	Executive Director (Unclassified)	728
COMPLETE BY EMPLOYEE:		
Concur		
Do not Concur (Employee comments are mandatory, if to	his option is selected.)	
Employee Comments: (May include any reactions, conce I value the feedback from having her on GHMRA's bu during her tenure. She in	commissioner Hugman. It has been and as she has provided guidance all be sorely missed.	evaluation/development plan.) n an horor and support
Employee Signature	04/20/2023 Date	



GHURA				RATER: Anisia S. Delia	pedd G	9/12/2023 - HR	
Employee N	ame			Position Classification / Title		Employee ID No.	
		TH F. NAPOL		Executive Director (Un	classified)	728	
Period of Re	port			Reason for Report			
From:	07/08/2022	To: 01	1/07/2023	Semi-Annual (initial)	Annual		

PART I - SELF-ASSESSMENT (Completed by Executive)

A. Mission (Position Mission Statement)

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D.	Summary of Performance	(Assess overall performance as it relates to meeting the objectives identified in the Strategic Pl	an)
		Sees	
Executive	Management Performance Evaluation	on (EMPE) = 01/07/2023	Page 2 of 6

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			Employee ID No. 728	
Outstanding	Highly Satisfactory	Satisfactory	Marginal	Un- satisfactory
	\boxtimes			
	\boxtimes			
	\boxtimes			
	\boxtimes			
	Outstanding Outstanding	Part of the control o	Outstanding Highly Satisfactory Satisfactory Satisfactory Satisfactory	Executive Director (Unclassified) Highly Satisfactory Satisfactory Marginal



Employee Name Position Classification / Title Employee ID No.						
Employee Name ELIZABETH F. NAPOLI		ւսon / ուսe /e Director (Un	classified)	728		
PART III - STANDARDS (Completed by Supervisor)	Outstanding	Highly Satisfactory	Satisfactory	Marginal	Un- Satisfactory	
Performance Standard: (Customer Focus)						
Comments/Justification: ED Napoli is responsive, and accountable and continues to keep the best in continues to show a high level of passion for the needs of Public Housing or resolved. She is easily accessible to the Board of Commissioners and always recommendations.	customers. She is	very customer-c	centric and always	ays ensures iss	sues are	
Performance Standard: (Adherence to Policy and Federal HUD Regs)	\boxtimes					
Comments/Justification: Deputy Director Napoli continues to demonstrate her institutional knowledge of I Her extensive knowledge allows GHURA to continually meet HUD requirements and regulations in the execution of duties and responsibilities in the day-to-day of	s and deadlines. She					

PART V OVERALL RATING: (Overall rating based on Parts I, II, III, IV)						
	OUTSTANDING	SATISFACTORY	MARGINAL			
	⊠HIGHLY SATISFACTORY		UNSATISFACTORY			
⊠ RETAIN	□NOT RETAIN					
John J Dinana (Chairman CHUDA BOADD OF CON	AMISSIONEDS	Date:			
John J. Rivera, C	Chairman, GHURA BOARD OF COM	MINISSIONERS	Date.			
Monica O. Guzm	nan, Vice Chairwoman, GHURA BOA	ARD OF COMMISSIONERS	Date:			
MORICE O. Guzii						
Anisia S. Delia, N	Member, GHURA BOARD OF COM	MISSIONERS 4/11/23	Date:			
1 1		The second second				
Frank T. Ishizak	i, Member, GHURA BOARD OF CO	MMISSIONERS	Date:			
Emilia F. Rice, M	1ember, GHURA BOARD OF COMM	MISSIONERS	Date:			
= 1						
Nathanael P. Sar	ichez, Member, GHURA BOARD OF	COMMISSIONERS	Date:			
Karl E. Corpus,	Resident COMMISSIONER		Date:			



Employee Name ELIZABETH F. NAPOLI	Position Classification / Title Executive Director (Unclassified)	Employee ID No.
COMPLETE BY EMPLOYEE:		
Concur		
Do not Concur (Employee comments are mand	datory, if this option is selected.)	
Employee Comments: (May include any reactions I thank Commissioner De will strive to ensure of for the long-term for	is, concerns, agreements or disagreements regarding perfor hat GHURA continues to sdapt, i lifeliment of its muchine.	mance evaluation / development plan.) unance and I where needed,
Employee Signature	04/20/2023 Date	



Employee Name

Elizabeth F. Napoli

Position Classification / Title

Executive Director (Unclassified)

Period of Report

From: 07/08/2022

To: 01/07/2023

RATER: Frank T. Ishizaki

Employee ID No.

Executive Director (Unclassified)

Reason for Report

Semi-Annual (initial)

Annual

PART I - SELF-ASSESSMENT (Completed by Executive)

A. Mission (Position Mission Statement)

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D.	Summary of Performance (Assess overall performance as it relates to meeting the objectives identified in the Strategic Plan)



Executive Management Performance Evaluation (EMPE) - 01/07/2023

GUAM HOUSING AND URBAN RENEWAL AUTHORITY **EXECUTIVE MANAGEMENT PERFORMANCE EVALUATION (EMPE)**

Employee Name	Position Classification / Title			Employee ID No.		
ELIZABETH F. NAPOLI	Executiv	e Director (Un	classified)	728		
PART II - EXPECTATIONS OF EXECUTIVES: Completed by Supervisor (Check the rating that applies to each)	Outstanding	Highly Satisfactory	Satisfactory	Marginal	Un- satisfactory	
1. Leadership	X					
2. Strategic Planning	*					
3. Communicates Vision and Direction	\square					
4. Champions Innovation	X					
5. Promotes Ethics		M				
6. Builds Relationships	Y					
7. Decision Making	Y					
8. Leads Change		\searrow				
9. Inspires and Directs Action		_				
10. Promotes Diversity		7			The State	
11. Accountability / Fiscal / Fiduciary Responsibility	X					
12. Business Acumen	X					
13. Effective Operation & Maintenance of HUD Plans and Projects	X	5 5 5 5	HE E FE	0211		

Page 3 of 6



Employee Name ELIZABETH F. NAPOLI	Position Classification / Title Executive Director (Unclassified)			Employee ID No. 728		
PART III - STANDARDS (Completed by Supervisor)	Outstanding	Highly Satisfactory	Satisfactory	Marginal	Un- Satisfactory	
Performance Standard: (Customer Focus)	Y		- 🗆			
Comments/Justification:		U/S				
	λ_{i}					
	X					
	× 5					
Performance Standard: (Adherence to Policy and Federal HUD Regs)	□					
Comments/Justification:		·		I	1	
	23					
	74					

PART V O	VERALL RATING: (Overall ra	ting based on Parts I, II, III, IV)	
	OUTSTANDING	SATISFACTORY	MARGINAL
	☐HIGHLY SATISFACTOR	RY	UNSATISFACTORY
RETAIN	□NOT RETAIN		
John J. Rivera	, Chairman, GHURA BOARD (OF COMMISSIONERS	Date:
			TX
Monica O. Guz	zman, Vice Chairwoman, GHUF	RA BOARD OF COMMISSIONERS	Date:
Anisia S. Delia	, Member, GHURA BOARD OF	COMMISSIONERS	Date: 3 16 2023
Frank T. Ishiz	aki, Member, GHURA BOARD	OF COMMISSIONERS	Date:
Emilia F. Rice,	, Member, GHURA BOARD OF	COMMISSIONERS	Date:
Nathanael P. S	anchez, Member, GHURA BOA	RD OF COMMISSIONERS	Date:
Karl E. Corpus	s, Resident COMMISSIONER		Date:

Executive Management Performance Evaluation (EMPE) - 01/07/2023

Page 5 of 6



Employee Name		Position Classification / Title	Employee ID No.
	ELIZABETH F. NAPOLI	Executive Director (Unclassified)	728
	BY EMPLOYEE:		
✓ Conc	ur		
Do no	ot Concur (Employee comments are mar	ndatory, if this option is selected.)	
Employee Con	mantes May include any reaction	ns, concerns, agreements or disagreements regarding perfo	rmance analystian (development plan)
2M.	thenes. (May include any reaction	- / O - O - O - O - O - O - O - O - O -	1 1 . 4 - 1 42
47	continuing work	the HURA and I'm humbled by	his beedbach
on	ny performance.	to Commissioner Ishigali. I love the GHURA, and I'm humbled by	
- 1	V		
**			
5	Thoroli	04/20/2023	
	Employee Signature	Date	
\$v 2			



(CALIFORNIA PROTECTION				RATER: Emilia F. Rice	
Employee N	lame	-		Position Classification / Title	Employee ID No.
	ELIZABE [*]	<u>TH F. NAF</u>	POLI	Executive Director (Unclassified)	728
Period of Re	port		•	Reason for Report	
From:	07/08/2022	То:	01/07/2023	Semi-Annual (initial)	

PART I - SELF-ASSESSMENT (Completed by Executive)

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100 per 3/23

D. Summary of Performance (Assess overall performance as it relates to meeting the objectives identified in the Strategic Plan)

Under the leadership of Elizabeth Napoli, GHURA has managed to maintain an exemplary standard of professionalism. This is due to the team of professionals employed within the agency. Her reliance in her partnership with the Deputy Director and department managers ensures that all operational functions are in compliance with HUD & GovGuam mandates, within budget, monitored/tracked & reported within established scheduled timelines. Whenever and whatever project obstacles may arise, immediate assessments and recommendations are submitted for review. Upon approval, SOP directives applied, followed through and project continues through to completion. Transparency at its best.

Her recruiting efforts are to be noted for requesting Above Step pay for employees not having received pay grade commensurate with respective positions. Also to be noted is the hiring of temporary (substantial length of time) classed employee to classified position in light of scarcity of professional levels in local market.



Employee Name ELIZABETH F. NAPOLI	Position Classifica	ation / Title ve Director (Un	olassified\	Employee ID No. 728	
PART II - EXPECTATIONS OF EXECUTIVES: Completed by Supervisor (Check the rating that applies to each)	Outstanding	Highly Satisfactory	Satisfactory	Marginal	Un- satisfactory
1. Leadership		\boxtimes			
2. Strategic Planning		\boxtimes			
3. Communicates Vision and Direction		\boxtimes			
4. Champions Innovation		\boxtimes			
5. Promotes Ethics		\boxtimes			
6. Builds Relationships		\boxtimes			
7. Decision Making		\boxtimes			
8. Leads Change		\boxtimes			
9. Inspires and Directs Action		\boxtimes			
10. Promotes Diversity		\boxtimes			
11. Accountability / Fiscal / Fiduciary Responsibility		\boxtimes			
12. Business Acumen		\boxtimes			
13. Effective Operation & Maintenance of HUD Plans and Projects		\boxtimes			



Employee Name ELIZABETH F. NAPOLI	Position Classification / Title Executive Director (Unclassified)			Employee ID No. 728	
PART III - STANDARDS (Completed by Supervisor)	Outstanding	Highly Satisfactory	Satisfactory	Marginal	Un- Satisfactory
Performance Standard: (Customer Focus)		\boxtimes			
Comments/Justification: Further to comment ref Summary of Performance – mention of projects completed & ongoing as follows: Sinajana Central Community Arts Hall, iLearn Academy Charter School (iLACS), Umatac Baseball Rehab Field, IFB GHURA AMPS 1,3 &4, ROSS Program for the Elderly to name a few. Professional Training – Employee Enhancement – ROSS Coordinator - Off Island – National Service Coordinator Conference @ Anaheim, CA - 08/14 - 17/2022 UOG – 2022 Guam Housing Symposium – "Bridging Gaps for a Sustainable Tomorrow" HUD Ethics Training					
Performance Standard: (Adherence to Policy and Federal HUD Regs)		\boxtimes			
Comments/Justification:	·	*************************************			

PART V OV	ERALL RATING : (Overall rating base	ed on Parts I, II, III, IV)	
	OUTSTANDING	SATISFACTORY	MARGINAL
	⊠HIGHLY SATISFACTORY		UNSATISFACTORY
⊠ RETAIN	□NOT RETAIN		
John J. Rivera,	Chairman, GHURA BOARD OF COM	IMISSIONERS	Date:
Monica O. Guzn	nan, Vice Chairwoman, GHURA BOA	RD OF COMMISSIONERS	Date:
Anisia S. Delia, I	Member, GHURA BOARD OF COMN	MISSIONERS	Date:
Frank T. Ishizak	ti, Member, GHURA BOARD OF CO	MMISSIONERS	Date:
Emilia F. Rice, N	Member, GHURA BOARD OF COMM	USSIONERS	Date: 02/21/2023
Nathanael P. Sai	nchez, Member, GHURA BOARD OF	COMMISSIONERS	Date:
Karl E. Corpus,	Resident COMMISSIONER		Date:



Employee Name ELIZABETH F. NAPOLI	Position Classification / Title Executive Director (Unclassified)	Employee ID No.
COMPLETE BY EMPLOYEE:	Executive Director (Unclassified)	728
Concur		
Do not Concur (Employee comments are mandatory, if	this option is selected.)	
Employee Comments: May include any reactions, conce I thank Commissioner Rice for value I place in Hydent are as they truly continue to successfully meet its mes	erns, agreements or disagreements regarding performant on her evaluation of my leadersh of institutional knowledge of staff make it possible for 6HURA seen.	p and the at GHURA,
Strapol.	04/20/2023	
Employe's Signature	Date	

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J.		N	3
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	64 1	4 45	

Re3/17/23

		RATER: Nathanael P. Sanchez	
***************************************		Position Classification / Title	Employee ID No.
ABETH F. NA	POLI	Executive Director (Unclassified)	728
		Reason for Report	
22 To:	01/07/2023	Semi-Annual (initial)	
		ZABETH F. NAPOLI 22 To: 01/07/2023	Reason for Report

PART I - SELF-ASSESSMENT (Completed by Executive)

A. Mission (Position Mission Statement)

To promote the health, safety and welfare of Guam's people by the elimination of slum and blight conditions, by the orderly redevelopment and renewal of communities, by proper planning of community development and by provision of safe, decent, and sanitary dwelling for low income families, through all available federal and local governmental programs and through encouragement of private enterprise to participate in the common task of community improvement.

- B. Strategic Plan Objectives (Address each program area of responsibility)
- To provide decent, safe and sanitary homes for GHURA clients.
- To enhance and strengthen our relationships with non-profit and government organizations in assessing the needs of our communities.
- To provide responsive and quality client services.
- To enhance employee technical and skill level competencies.
- To provide the agency the tools and facilities needed to meet the Authority's goal and objectives.
- C. Activity(s) (Related to the Strategic Objectives)
- Maintain a diligent maintenance program of public housing units. On-going modernization of GHURA units to include upgrade of infrastructure, and renovations of units.
- Identifying community needs with our partners and constructing buildings and supporting programs to meet these objectives. These
 projects include head start classrooms, fire stations, safety equipment acquisition, senior citizens centers, food banks, adult elderly
 emergency facilities, youth transitional living facility and special education classrooms.
- Provide on-going customer service training, upgrade of our facilities and increase use of modern technology to enhance services.
- To provide staff with training opportunities both on and off island to increase knowledge and skill level competencies.
- Construction of new housing Authority headquarters complete with modern amenities and functionality.
- D. Summary of Performance (Assess overall performance as it relates to meeting the objectives identified in the Strategic Plan)

Executive Management Performance Evaluation (EMPE) - 01/07/2023

Page 1 of 6



Employee Name ELIZABETH F. NAPOLI	Position Classific Executi	ation / Title ve Director (Un	classified)	Employee ID No. 728	
PART II - EXPECTATIONS OF EXECUTIVES: Completed by Supervisor (Check the rating that applies to each)	Outstanding	Highly Satisfactory	Satisfactor y	Marginal	Un- satisfactor y
1. Leadership					
2. Strategic Planning	\Box				
3. Communicates Vision and Direction	\Box				
4. Champions Innovation	\Box				
5. Promotes Ethics	\Box				
6. Builds Relationships	₫,				
7. Decision Making	Ø				
8. Leads Change	\Box				
9. Inspires and Directs Action	\Box				
10. Promotes Diversity	夕				
11. Accountability / Fiscal / Fiduciary Responsibility					
12. Business Acumen					
13. Effective Operation & Maintenance of HUD Plans and Projects	\Box				
GUAM HOUSING AND UR	BAN RENEW	AL AUTHOR	RITY		2 2-46

EXECUTIVE MANAGEMENT PERFORMANCE EVALUATION (EMPE)

Employee Name ELIZABETH F. NAPOLI		Position Classification / Title Executive Director (Unclassified)			Employee ID No. 728	
PART III - STANDARDS (Completed by Supervisor)	Outstanding	Highly Satisfactory	Satisfactory	Marginal	Un- Satisfactor y	
Performance Standard: (Customer Focus)						
Comments/Justification:		·-				
	1					
Performance Standard: (Adherence to Policy and Federal HUD Regs)	\Box					
Comments/Justification:						

PART V OVERALL RATING: (Overall rating based	on Parts I, II, III, IV)		
OUTSTANDING	SATISFACTORY	MARGINAL	
HIGHLY SATISFACTORY		UNSATISFACTORY	
RETAIN NOT RETAIN			
John J. Rivera, Chairman, GHURA BOARD OF COMM	MISSIONERS	Date:	
Monica O. Guzman, Vice Chairwoman, GHURA BOAR	D OF COMMISSIONERS	Date:	
Anisia S. Delia, Member, GHURA BOARD OF COMMI	ISSIONERS	Date:	
Frank T. Ishizaki, Member, GHURA BOARD OF COM	MISSIONERS	Date:	
Emilia F. Rice, Member, GHURA BOARD OF COMMI	SSIONERS	Date:	
Nathanael P. Sanchez, Member, GHURA BOARD OF C	COMMISSIONERS	Date: 03-17-23	
Karl E. Corpus, Resident COMMISSIONER		Date:	



GHURA		Position Classification / Title	Employee ID No.
Employee Name	ELIZABETH F. NAPOLI	Executive Director (Unclassified)	728
	Y EMPLOYEE:	Excodited Billotter (energeeines)	
Concu			
Do no	t Concur (Employee comments are manda	tory, if this option is selected.)	
Employee Com	ments: (May include any reactions, ommissioner Sunchay Supportive of executive its staff meeting lo	concerns, agreements or disagreements regarding performs or pleasure to work with as we management's liftonts for your term goals for families are	rmance evaluation / development plan.) he is very FHURA and Me community.
£\$	Employee Signature	04/20/2023 Date	



عقبة لنخنبا مكنا اسروسية بين	•			RATER: Karl E. Corpus	
Employee N	lame			Position Classification / Title	Employee ID No.
ELIZABETH F. NAPOLI		POLI	Executive Director (Unclassified)	728	
Period of Re	eport			Reason for Report	
From:	07/08/2022	To:	01/07/2023	Semi-Annual (initial)	
		-			

PART I - SELF-ASSESSMENT (Completed by Executive)

A. Mission (Position Mission Statement)

To promote the health, safety and welfare of Guam's people by the elimination of slum and blight conditions, by the orderly redevelopment and renewal of communities, by proper planning of community development and by provision of safe, decent, and sanitary dwelling for low income families, through all available federal and local governmental programs and through encouragement of private enterprise to participate in the common task of community improvement.

B. Strategic Plan Objectives (Address each program area of responsibility)

- To provide decent, safe and sanitary homes for GHURA clients.
- To enhance and strengthen our relationships with non-profit and government organizations in assessing the needs of our communities.
- To provide responsive and quality client services.
- To enhance employee technical and skill level competencies.
- To provide the agency the tools and facilities needed to meet the Authority's goal and objectives.

C. Activity(s) (Related to the Strategic Objectives)

- Maintain a diligent maintenance program of public housing units. On-going modernization of GHURA units to include upgrade of infrastructure, and renovations of units.
- Identifying community needs with our partners and constructing buildings and supporting programs to meet these objectives. These projects include head start classrooms, fire stations, safety equipment acquisition, senior citizens centers, food banks, adult elderly emergency facilities, youth transitional living facility and special education classrooms.
- Provide on-going customer service training, upgrade of our facilities and increase use of modern technology to enhance services.
- To provide staff with training opportunities both on and off island to increase knowledge and skill level competencies.
- Construction of new housing Authority headquarters complete with modern amenities and functionality.

Ver 3/17/23

D.	Summary of Performance	(Assess overall performance as it relates to meeting the objectives identified in the Strategic	Plan)
Executiv	ve Management Performance Evaluation	on (EMPE) – 01/07/2023	Page 2 of 6



Executive Management Performance Evaluation (EMPE) - 01/07/2023

GUAM HOUSING AND URBAN RENEWAL AUTHORITY **EXECUTIVE MANAGEMENT PERFORMANCE EVALUATION (EMPE)**

Employee Name ELIZABETH F. NAPOLI	Position Classification / Title Executive Director (Unclassified)			Employee ID No. 728	
PART II - EXPECTATIONS OF EXECUTIVES: Completed by Supervisor (Check the rating that applies to each)	Outstanding	Highly Satisfactory	Satisfactory	Marginal	Un- satisfactory
1. Leadership					
2. Strategic Planning	V				
3. Communicates Vision and Direction	V				
4. Champions Innovation					
5. Promotes Ethics	V				
6. Builds Relationships	U				
7. Decision Making	V				
8. Leads Change	V				
9. Inspires and Directs Action	V				
10. Promotes Diversity	V				
11. Accountability / Fiscal / Fiduciary Responsibility	V				
12. Business Acumen	V,				
13. Effective Operation & Maintenance of HUD Plans and Projects	Ø				

Page 3 of 6



Employee Name	Position Classifica	tion / Title	. 1 12!1)	Employee ID N	
ELIZABETH F. NAPOLI	Executive Director (Unclassified)		iciassified)	728	
PART III - STANDARDS (Completed by Supervisor)	Outstanding	Highly Satisfactory	Satisfactory	Marginal	Un- Satisfactory
Performance Standard: (Customer Focus)	V				
Comments/Justification:					
Performance Standard: (Adherence to Policy and Federal HUD Regs)					
Comments/Justification:					

PART V OVERALL RATING: (Overall rating bas	ed on Parts I, II, III, IV)		
GOUTSTANDING	SATISFACTORY	MARGINAL	
HIGHLY SATISFACTORY		UNSATISFACTORY	
RETAIN ON TRETAIN			
John J. Rivera, Chairman, GHURA BOARD OF COM	MMISSIONERS	Date:	
Monica O. Guzman, Vice Chairwoman, GHURA BOA	ARD OF COMMISSIONERS	Date:	
Anisia S. Delia, Member, GHURA BOARD OF COM	MISSIONERS	Date:	
Frank T. Ishizaki, Member, GHURA BOARD OF CO	OMMISSIONERS	Date:	
Emilia F. Rice, Member, GHURA BOARD OF COMM	MISSIONERS	Date:	
Nathanael P. Sanchez, Member, GHURA BOARD OF	COMMISSIONERS	Date:	
Karl E. Corpus, Resident COMMISSIONER		Date: March 16th	, 2023
Executive Management Performance Evaluation (EMPE) - 01/07/2023			Page 5 of 6



Employee Name		Position Classification / Title	Employee ID No.
ELIZABI	TH F. NAPOLI	Executive Director (Unclassified)	728
COMPLETE BY EMPLO	YEE:		
Concur			
Do not Concur (Employee comments are mandatory, if this	is option is selected.)	
Employee Comments: (A As the P is greatl GHURAS income- in GHU	May include any reactions, concern overd's Resident Com y applicated as he public housing progre eligible individual; all continuing to in	has first-hand experience with an provides services for the be and families. Her feedback goes aprove in areas, where needed.	evaluation/development plan.) lvoluetion . horr refit of a long way
Employee	Signature	04/20/2023 Date	